Dear Resident:

The Washington State Department of Transportation needs your input. We are researching travel patterns in an effort to improve traffic conditions on the Tacoma Narrows Bridge as well as ferry service across Puget Sound. Your responses to this questionnaire will help us better understand travel behavior and public opinion about potential improvements.

The questionnaire should only take a few minutes to complete. When you have completed it, please fold it to display the business reply address, secure with tape and mail it back to the Department of Transportation within one week. No postage is necessary. Your confidential responses will then be combined with those of other respondents and never associated with your name.

Remember, your responses are important. You are one of a small sample of travelers selected to receive this questionnaire. Even if you rarely use the Tacoma Narrows Bridge, it's important that we hear from you.

If you have questions about this study, please call Steve Bennett, WSDOT Assistant Project Engineer at (206) 753-3633.

Thank you for your help.

Sincerely,

Gary Demich

WSDOT District 3 Administrator

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Tacoma Narrows Bridge Travel Questionnaire

Your answers are completely confidential, and your name will never be associated with your responses.

Were you or a member of your household traveling on the Tacoma Narrows Bridge EASTBOUND TOWARD TACOMA on TUESDAY, MAY 18?

- ☐ YES → Please have the vehicle driver answer the survey questions about this trip on the inside two pages and return the questionnaire by mail.
- □2 NO → None of the members of my household were traveling on the bridge on that day. PLEASE RETURN THIS QUESTIONNAIRE BY MAIL.

If your household receives more than one survey, it is important that each survey received be completed by the vehicle driver(s) and returned by mail.

For this survey, a one-way trip is defined as any trip which includes crossing the Tacoma Narrows Bridge EASTBOUND TOWARD TACOMA

	Bridge EASTBOUND TOWARD TACOMA.		zip Ta	code-for example: 3500 Bridgeport Way SW,
1.	Where did you begin this particular one-way trip (which included crossing the Tacoma Narrows Bridge) on Tuesday, May 18th? Please check only one box.		1 a	coma, 98466 or S 19th St. and Sprague Ave.,
	□o₁ Home		J.	reet address (or intersection or building name)
	□02 Work □03 College or school		Ci	ty Zip code
	 □o4 Daycare □o5 Doctor or other appointment □o6 Business or freight pickup/delivery location 	6.	Ho veh	w many people including the driver were in your nicle?
	Store, bank or other errands Vacation home, motel, resort, or campground		-	persons
	Park or other outdoor recreation site Restaurant, movie, social, or other entertainment	7.	pas	uld you have taken an existing auto ferry or senger-only ferry instead of using the bridge to
	Other		mai	ke this trip?
_	Please specify			Yes \square_2 No \rightarrow GO TO QUESTION 9
2.	Where is the place you checked in question 1 located? Please print street number, full street name, city and	8.	Wh	at ferry route could you have taken?
	zip code-for example: 3500 Bridgeport Way SW		Fro	m: To:
	Tacoma, 98466 or S 19th St. and Sprague Ave., Tacoma, 98405	9.	one	ich of the following statements best describes your or two primary reasons for not taking a ferry for trip? Please check no more than two boxes.
	Street address (or intersection or building name)			The ferry takes me too far out of my way.
	City Zip code			There is no ferry service when I need to travel. Using the bridge saves me time.
3.	As part of this one-way trip using the bridge on <i>Tuesday</i> , May 18, did you make any stops along the way before reaching your final destination?		□ ₂	Using the bridge is cheaper than paying ferry fares. I prefer the bridge to waiting for a space on the
	☐ Yes ☐ No		□,	ferry. Total travel time using the bridge is more
	Where did you complete your one-way trip over the		 7	predictable. There are inadequate bus connections on the
	Tacoma Narrows Bridge on this day? Please check only one box.		□ _s	east side. There are inadequate bus connections on the
	□₀₁ Home			west side.
	□o₂ Work		□,	Other Please specify
	College or school Daycare			Tieuse specify
	Doctor or other appointment	10.	If the	following passenger-only ferry routes existed.
	Business or freight pickup/delivery location Or / Store, bank or other errands		whic	h ferry would you have taken rather than using ridge for this trip? Please check only one box.
	□ ₀₈ Vacation home, motel, resort, or campground		□ լ	Gig Harbor—Downtown Tacoma
	Park or other outdoor recreation site		<u></u>	Southworth—Downtown Seattle
	Restaurant, movie, social, or other entertainment		_ ;	Gig Harbor—Downtown Seattle
	□n Other		□4	I would not have used a passenger-only ferry.
	Please specify		PL	EASE CONTINUE ON THE NEXT PAGE

5. Where is the place you checked in question 4 located?

Please print street number, full street name, city and

PLEASE CONTINUE ON THE NEXT PAGE -

The Washington State Department of Transportation needs to manage traffic congestion on the Tacoma Narrows Bridge. Two recommendations involving high occupancy vehicle (HOV) lanes are under consideration. An HOV lane is a lane reserved for the exclusive use of buses, carpools and vanpools. HOV lanes are typically found on heavily congested roadways (such as I-5 through Seattle) and are marked with a diamond symbol on the pavement. These lanes help increase the people—carrying capacity of						 16. How many times in the last week (last 7 days including today) have you crossed the bridge in either direction? times 17. Did you or another member of your household receive another copy of this questionnaire? 			
						□ i	No, this is the only Tacoma Narrows Bridge		
roadways by providing a way for high occupancy vehicles to bypass traffic congestion.							Travel Questionnaire received at this household. Yes, I received more than one copy of this questionnaire.		
11	One recommendation to manage traffic congestion would be to change the direction of one lane of bridge traffic during the <i>morning</i> rush hour. In this way,					□ ₃	<u>•</u>		
	three one c	three lanes of traffic would go toward Tacoma, with one of these three lanes being an HOV lane. After the			18	B. Wha	at is your age? → years		
	morning rush hour, the lane would revert back to its normal direction. Do you favor or oppose this idea for				19	. Plea	ase indicate your gender.		
		acoma Narrows Bridg		or oppose and recars.		Ωı	Female \square_2 Male		
	□4 □2	Favor strongly Oppose somewhat	□3 □1	Favor somewhat Oppose strongly	20		ase include any other comments or suggestions you have.		
12	Another recommendation under consideration involves widening the existing bridge, if feasible, to add an HOV lane in each direction. Do you favor or oppose this idea?				 				
	□₁ □2	Favor strongly Oppose somewhat		Favor somewhat Oppose strongly					
1;	new	ltemative to widening bridge to provide add ding HOV lanes. Do	litiona	l lanes of traffic,					
	□² □¹	Favor strongly Oppose somewhat	□3 □1	Favor somewhat Oppose strongly					
1	4. If the HOV lanes were restricted to use by vehicles carrying two (2) or more persons (including the driver), which of the following answers best describes how frequently you would use an HOV lane on the Tacoma Narrows Bridge?								
	□ 4 □ 2	Always Rarely	□3 □1	Sometimes Never					
1	5. If new park-and-ride lots were installed in both Gig Harbor and Tacoma and additional transit service was added across the bridge, how frequently would you take advantage of these improvements?					Whe	en you are done, please fold to display the		
		4+ days per week		2-3 days per week Rarely / Never		posta	age paid WSDOT mailing address, secure		